

Blog Title: Why Toilet Repair in Covington Isn't Always the Best Option

Your Checklist for Toilet Repair in Covington

Whether you need repair or replacement, one thing is certain: you will always need a licensed professional plumber on your side. (Unless you are a plumber, in which case ... see you at the next convention?) However, it's important to keep in mind that not all plumbers are created equal. Some are worth their weight in gold – or at least in steel and copper. Unfortunately, others are underqualified, unqualified, dishonest, uninsured, unreliable or otherwise not what you need to get the job done right.

Before you sign on to undergo a renovation or repair of any kind, you want to make sure your plumber knows what they're doing and won't cause more trouble than they fix. Here's what to look for before shaking hands:

- Make sure your plumber is both licensed and insured. Not only is it illegal for them to work otherwise, but it could cause you major heartache and headaches down the road if they cause a problem and don't have the insurance to back it up and make it right.
- Ask how long they've been in business. This isn't everything, but it matters. Last year's plumbing startup? Say no thanks. The more decades in business, the better, so choose someone who's seen a pipe emergency or two. And don't feel badly for asking about their experience—this is your home and you have a right to choose a highly qualified plumber.
- Make sure they have solid customer service. Of course, going with expertise is important, but you also want to make sure your plumbing company has attentive customer service. How's their communication? Are they happy to answer your questions? Do they answer the phone when you call? These are all questions that are important to consider and can help you to identify the plumbing company you can trust with your plumbing needs.
- Choose a local pro. You might think plumbing is pretty much the same across the country, but not so. A plumber right here in the Atlanta area knows how to deal with the specific weather patterns, home issues and seasonal changes that affect you, rather than the Northwestern clientele they were serving before they moved. Go local, and you won't have to regret it later.
- Ask for references. Does the plumbing company have a good reputation in the community? When you check up on their online reviews, do you see mostly satisfied customers? Go ahead and ask for references and testimonials from other customers. A reputable company will be able to provide examples of their jobs well done.

At Anthony Wimpey Plumbing, our friendly plumbing experts are happy to sit down with you and answer all of your questions. We are committed to delivering the highest quality plumbing services along with exceptional customer service. Contact us today to experience the Wimpey difference.