

Checklist: Your Checklist for Questions to Ask an Emergency Plumber in Lawrenceville

Blog: When to Call for an Emergency Plumber in Lawrenceville

Plumbing issues can be a minor nuisance or a total nightmare. If you have an emergency that requires immediate attention, no matter if it's the middle of the night or the middle of the weekend, it's worth the investment to save your house, your plumbing, and your peace of mind. If you have to call an off-hours plumber, here are some questions to ask when you reach out:

- **How fast can you get here?** Understanding the timeframe can help keep you calm and sane if you have a real emergency with any part of your plumbing system. They should give you a window and an estimated arrival time.
- **Is there anything I should do while I wait for the plumber?** If you have a leaky pipe, you should put a bucket under it to catch the water. But what else can you do? If it's more than a leak the plumbing company can give you steps to take to reduce the damage or lower the risk. You might need to turn off the water valve, shut off the water to a sink or toilet, or turn off any breakers that might impact the affected area.
- **What are your credentials?** In the heat of an emergency, you might call the first company that comes up on a Google search. Don't put your home and plumbing into just anyone's hands. No matter who you call, find out if the company is licensed. They should follow state regulations and work within their guidelines. You want to ensure that whoever comes to your home has the right experience and training, so you don't end up with a bigger mess than what you started with.
- **Are you insured?** Never let any home service company, technician, or professional into your home that doesn't have liability coverage. This coverage protects you, your home, and your family in the event of injury or damage during the repair process. If they aren't insured and something goes wrong, you'll be on the hook for the costs.
- **Do you offer a warranty?** Whether it's a minor issue that gets repaired during weekday business hours or an emergency call in the middle of the night, make sure whoever you call guarantees their work.
- **What's this going to cost?** Sometimes it's hard to know for sure what something is going to cost without looking at it, and that's certainly true of plumbing emergencies. But a reliable company should be able to give you a ballpark for the type of issue you describe. Keep in mind, that could change dramatically when they get to your home and evaluate the situation but having a figure in mind to start with can be helpful.